

PALENCIA

PALENCIA CONTACT INFORMATION DIRECTORY

Marshall Creek CDD	904-940-6044	Janice Davis , District Manager – Severn Trent SJC Property Tax billing inquiries for CDD Annual Capital, Operations & Maintenance Assessments CDD Meeting Schedules, Agenda and Resolutions
The Palencia Golf Club http://www.palenciaclub.com/	904-599-9040	Tom Underwood , General Manager Michele Oliver , Club Membership Director Dominic Benavidez , Food & Beverage Manager/ Banquets Brandon Carr , Chef
The Palencia Grille The Members Bistro (Member’s Only) Golf Pro Shop	904-599-9030 904-599-9030	7:30 am – 10:00 pm, Monday – Friday, Closed Tuesday’s 5:00 pm–9:00 pm, Thursday, Friday & Saturday www.palenciaclub.com/Golf/Operating-Schedule.aspx
Palencia Realty, LLC	904-810-0500	Naomi Lumley , Director www.VivaPalencia.com
The Legends of Real Estate	904-810-0500	Selby Kaiser & Linda McMorrow , Broker/Owners
Sweetwater Creek CDD	407-382-3256	Jill Cupps , Fishkind & Associates, Inc (Palencia North CDD)
Palencia Family Pools & Community Center (MCCDD)	904-599-9020	Erin Gunia , Amenity Center Director
Sweetwater Creek CDD Swim & Fitness Center	904-829-8584	Erin Gunia , Amenity Center Director
Palencia Tennis Center (MCCDD)	904-825-4012	Tom Salmon , Director of Tennis
CONTROLLED ACCESS GUARDHOUSE, South	904-599-9145	665 South Loop Parkway
CONTROLLED ACCESS GUARDHOUSE, North	904-819-0006	1830 North Loop Parkway
LAS CALINAS GUARDHOUSE	904-248-2990	Las Calinas Boulevard

HINES PALENCIA PROPERTY MANAGEMENT (HPPM)

EMERGENCY RESIDENTIAL INFO LINE	888-295-7306	ACTIVATED ONLY IN TIMES OF EMERGENCY
Hines Palencia Property Management 605 Palencia Club Drive, 2 nd Floor www.PalenciaOnline.com (Resident Login)	904-810-0520	Helen Ciesla , General Property Manager Beth Grossman , Assistant Property Manager Estoppel Letters April Day-Wolff , Administrative Assistant Palencia Common Area information & Questions C&R Violations
Accounting Office, HPPM	904-599-9000	Vinelle Miller , Staff Accountant Assessment Billing: Annual General
Palencia Property Owners Association (POA)	904-810-0520	Mail Payment to: PO Box 100637, Atlanta, GA 30384
Architectural Review Board (ARB)	904-810-0520	Beth Grossman , Palencia ARB Coordinator ARB and Architectural Design Guidelines inquiries

SUB-ASSOCIATION POAs

Avila at Palencia	386-246-9270	Jean Sachs , Watson Association Management, Inc jsachs@watsonrealtycorp.com www.watsonassociationmanagement.com
Avila Pool House Mon., Wed. & Thur. 12:30 pm–4:00 pm	904-899-8944	
Palencia North HOA & Palencia North ARB	904-223-7224	Doug Harrier , Leland Management (ext. 1509)
Palencia Live/Work Townhomes	904-273-9832	Cathy Cox , May Management Services, Inc.
Promenade at Palencia Condos	904-273-9832	Cathy Cox , May Management Services, Inc.
Palencia Village Townhomes	386-246-9270	Jean Sachs , Watson Association Management, Inc jsachs@watsonrealtycorp.com www.watsonassociationmanagement.com
Village Square at Palencia	904-285-9894	Lynnette White , Assoc. Mgmt. of Ponte Vedra, Inc.
Villas of Augustine Island	904-285-9894	Lynnette White , Assoc. Mgmt. of Ponte Vedra, Inc.
Isle of Palencia	904-242-0666	Matt Ciupak , BCM Services, Inc. (ext 13)

FLORIDA FISH AND WILDLIFE CONSERVATION COMMISSION

Call “Nuisance Wildlife” www.myfwc.com	850-488-4676	Boars/Hogs: www.myfwc.com/critters/hog.asp
	850-488-4676	Buzzards/Vultures: www.myfwc.com/critters/vulture.asp
Call Palencia Property Management office after receiving a	850-488-4676	Trapper listing: www.myfwc.com/trappers/trappers.htm
Nuisance Wildlife “case number”	866-FWC-GATOR (866-392-4286)	Alligators: www.myfwc.com/gators/nuisance.htm (longer than 4 feet and a threat to humans & pets)

PALENCIA

EMERGENCY	9-1-1	POLICE, FIRE, AMBULANCE
Emergency Information Hotline	904-209-1200	Recorded message on weather & emergency conditions
Emergency Management	904-824-5550	Disaster Preparedness & Evacuation Assistance
Fire & Rescue	904-209-1700	Location: 4455 Avenue A, Suite 100, St. Augustine, FL
Fire & Rescue – Insurance Inquiries	904-209-1740	Option #1 Ask for Jen
Animal Control	904-209-0746	Enforce the County wide Leash Law Ordinance for dogs and cats
FEMA/NFIP Information (St. Johns County)	904 827-6806	James R. Schock , SJC Floodplain Manager & Plans Examiner, workshops http://www.co.st-johns.fl.us/FloodFacts/index.aspx
Mosquito Control, Main Base	904-471-3107	Fogging Info Line (automated spraying schedule after 4 PM daily) www.amcdsjc.org/
Noise Control Officer (NCO)	904-810-6745	Noise Ordinance information (residential and construction)
Parks and Recreation	904-209-0333	Call to report park maintenance issues and to schedule use of SJC Park Pavilion A and Athletic Fields (Pirate Ship Park)
Post Office-Main Branch	904-825-0628	Location: 99 King Street, St. Augustine, FL 32084-9998
Property Tax Office	904-209-2250	Property Tax Information online www.sictax.us/
Schools		
Palencia Elementary School	904-547-4010	http://www.pes.stjohns.k12.fl.us/
Pacetti Bay Middle School	904-819-8760	www.pbm.stjohns.k12.fl.us
Allen D. Nease High School	904-824-7275	www.nhs.stjohns.k12.fl.us
School District Office	904-819-7500	www.stjohns.k12.fl.us
Superintendent of Schools	904-819-7502	Joseph Joyner Joseph.Joynerj@stjohns.k12.fl.us
Chairman, District 1	904-547-7510	Beverly Slough sloughb@stjohns.k12.fl.us
Sheriff's Office (SJSO)	904-824-8304	NON-EMERGENCY Phone Number
Traffic Division & Hotline	904-810-6776	Please Note: Contact SJSO directly should you witness criminal activity or need to report a noise ordinance violations.
Citizens Online Reporting System		www.sjsso.org http://www.siso.org/?page_id=5673
RESIDENTIAL UTILITIES AND SERVICES		
AT&T	888-757-6500	Telephone/Cable/Mobile/Internet
Direct TV	877-638-1573	DirecTV
LiteStream Customer Service:	904-940-9525	Monthly invoices for “ Higher Tier ” cable services are mailed directly
New Account Activation	or	to the residents from LiteStream. (Higher Tier cable service or
Address: 280 Business park Circle Suite 412	877-212-4744	any additional services above basic cable/internet
St. Augustine, FL 32095		that are provided through the POA monthly assessment)
Mailbox & Sign Vendors		
Atlantic Powder Coating – Black & White	904-724-2422	Harold Matthews Harold@atlanticpowder.net
Southern Wood – White Only	904-733-1828	David Graves
Sundance Sign Graphics – Black & White	904-287-4949	Kevin Colcord
Natures' Choice Enterprises (Mailbox Repair)	904-222-1582	Pam Hutcherson
Palencia Press, Wayne Johns	904-436-5887	Community articles, classified ads, and advertising opportunities
Sign Vendor “ For Sale Signs ”	904-396-6950	Matthew Broadus sign specifications can be found on www.vivapalencia.com under “Palencia Docs” tab
St. Johns County	904-209-0655	www.co.st-johns.fl.us/
Florida Power & Light (FPL)	800-226-3545	Electric - call or go to website to report a streetlight out or damaged www.fpl.com/support/helpful-links.html
Republic Services (Waste Management & Recycle)	904-825-0991	Monday: Yard Debris & Recycle / Wednesday: Garbage Pick Up
Advanced Disposal – St. Johns County	904-827-1005	Bulk Pick-up Raymond.mazzaferro@AdvanceDisposal.com
TECO Peoples Gas	877-832-6747 / 904-739-1211	Natural Gas www.peoplesgas.com
St. Johns County Utility Department	904-209-2700	Water/Sewer
SJC Utility Department (After Hours)	904-209-2745	www.co.st-johns.fl.us/BCC/Water_and_Sewer_Authority/index.aspx
FL Sunshine Locates (Call Before You Dig)	800-432-4770	Contact regarding inquiries on local utility work
BrightView Landscape Maintenance	904-813-3201	Billy Buerki , william.buerki@brightview.com Please include April in your email cc: April.Day-Wolff@Hines.com