

PALENCIA

PALENCIA CONTACT INFORMATION DIRECTORY

Marshall Creek CDD	904-940-6044	Janice Davis , District Manager – Inframark Infrastructure Management Services SJC Property Tax billing inquiries for CDD Annual Capital, Operations & Maintenance Assessments CDD Meeting Schedules, Agenda and Resolutions
Sweetwater Creek CDD	407-841-5524	Jillian Burns , Government Management Services Central Florida, LLC (Palencia North CDD)
The Palencia Golf Club http://www.palenciaclub.com/	904-599-9040	Tom Underwood , General Manager Michele Oliver , Club Membership Director Dominic Benavidez , Food & Beverage Manager/ Banquets
The Palencia Grille (Members Only) The Members Bistro Golf Pro Shop	904-599-9030 904-599-9030	www.palenciaclub.com/Golf/Operating-Schedule.aspx
Palencia Family Pools & Community Center (MCCDD)	904-599-9020	Erin Gunia , Amenity Center Director
Sweetwater Creek CDD Swim & Fitness Center	904-829-8584	Erin Gunia , Amenity Center Director
Palencia Tennis Center (MCCDD)	904-825-4012	Tom Salmon , Director of Tennis
CONTROLLED ACCESS GUARDHOUSE, South	904-599-9145	665 South Loop Parkway
CONTROLLED ACCESS GUARDHOUSE, North	904-819-0006	1830 North Loop Parkway
LAS CALINAS GUARDHOUSE	904-248-2990	Las Calinas Boulevard

HINES PALENCIA PROPERTY MANAGEMENT (HPPM)

EMERGENCY RESIDENTIAL INFO LINE	888-295-7306	ACTIVATED ONLY IN TIMES OF EMERGENCY
Hines Palencia Property Management 605 Palencia Club Drive, 2 nd Floor www.PalenciaOnline.com (Resident Login)	904-810-0520	Helen Ciesla , General Property Manager Beth Grossman , Assistant Property Manager Estoppel Letters April Day-Wolff, Mary Heath, Donna Cox , Administrative Assistants Palencia Common Area information & Questions C&R Violations
Accounting Office, HPPM	904-599-9000	Vinelle Miller , Staff Accountant Assessment Billing: Annual General
Palencia Property Owners Association (POA)	904-810-0520	Mail Payment to: PO Box 100637, Atlanta, GA 30384
Architectural Review Board (ARB)	904-810-0520	Beth Grossman , Palencia ARB Coordinator ARB and Architectural Design Guidelines inquiries

SUB-ASSOCIATION POAs		
Avila at Palencia Avila Pool House Hours: Mon, Wed, Thurs 12:30 pm – 4:00 pm	386-246-9270 904-899-8944	Jean Sachs , Watson Association Management, Inc jsachs@watsonrealtycorp.com www.watsonassociationmanagement.com
Palencia North HOA & Palencia North ARB	904-223-7224	Doug Harrier , Leland Management (ext. 1509)
Palencia Live/Work Townhomes	904-448-3631	Shari Murriello , Associa
Promenade at Palencia Condos	904-273-9832	Cathy Cox , May Management Services, Inc.
Palencia Village Townhomes	386-246-9270	Jean Sachs , Watson Association Management, Inc jsachs@watsonrealtycorp.com www.watsonassociationmanagement.com
Village Square at Palencia	904-285-9894	Lynnette White , Assoc. Mgmt. of Ponte Vedra, Inc.
Villas of Augustine Island	904-285-9894	Lynnette White , Assoc. Mgmt. of Ponte Vedra, Inc.
Isle of Palencia	904-242-0666	Matt Ciupak , BCM Services, Inc. (ext 13)

FLORIDA FISH AND WILDLIFE CONSERVATION COMMISSION

Call "Nuisance Wildlife" www.myfwc.com	850-488-4676	Alligators
	866-FWC-GATOR	(longer than 4 feet and a threat to humans & pets)
Call Palencia Property Management office after receiving a Nuisance Wildlife "case number"	(866-392-4286)	

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EMERGENCY	9-1-1	POLICE, FIRE, AMBULANCE
St. Johns Co. Emergency Management Fire & Rescue Fire & Rescue – Insurance Inquiries	904-824-5550 904-209-1700 904-209-1740	http://www.sjcemergencymanagement.org/ 3657 Gaines Rd, St. Augustine FL 32084
Animal Control FEMA/NFIP Information (St. Johns County)	904-209-0746 904 827-6806	Enforce the County wide Leash Law Ordinance for dogs and cats James R. Schock , SJC Floodplain Manager & Plans Examiner http://www.sjcfl.us/FloodFacts/index.aspx
Mosquito Control, Main Base	904-471-3107	Fogging Info Line (automated spraying schedule after 4 PM daily) www.amcdsjc.org/
Noise Control Officer (SJSO) Parks and Recreation	904-810-6745 904-209-0333	Noise Ordinance information (residential and construction) Call to report park maintenance issues and to schedule use of SJC Park Pavilion A and Athletic Fields (Pirate Ship Park)
Post Office-Main Branch Property Tax Office	904-825-0628 904-209-2250	Location: 99 King Street, St. Augustine, FL 32084-9998 Property Tax Information online www.sictax.us/
Schools		
Palencia Elementary School Pacetti Bay Middle School Allen D. Nease High School	904-547-4010 904-547-8760 904-547-8300	http://www-pes.stjohns.k12.fl.us/ https://www-pbm.stjohns.k12.fl.us/ http://www-nhs.stjohns.k12.fl.us/
School District Office Superintendent of Schools	904-547-7500 904-547-7502	www.stjohns.k12.fl.us Tim Forson tim.forson@stjohns.k12.fl.us
Sheriff's Office (SJSO)	904-824-8304	NON-EMERGENCY Phone Number Please Note: Contact SJSO directly should you witness criminal activity or need to report a noise ordinance violations.
Traffic Safety & Hotline Citizens Online Reporting System	904-810-6776	www.sjsso.org http://www.sjsso.org/?page_id=5673
RESIDENTIAL UTILITIES AND SERVICES		
AT&T Direct TV LiteStream Customer Service: New Account Activation Address: 280 Business park Circle Suite 412 St. Augustine, FL 32095	888-757-6500 877-638-1573 904-940-9525 or 877-212-4744	Telephone/Cable/Mobile/Internet DirecTV Monthly invoices for “ Higher Tier ” cable services are mailed directly to the residents from LiteStream. (Higher Tier cable service or any additional services above basic cable/internet that are provided through the POA monthly assessment)
Mailbox & Sign Vendors		
Atlantic Powder Coating – Black & White Southern Wood – White Only Sundance Sign Graphics – Black & White Natures' Choice Enterprises (Mailbox Repair) Palencia Press, Wayne Johns Sign Vendor “ For Sale Signs ”	904-724-2422 904-733-1828 904-287-4949 904-222-1582 904-436-5887 904-396-6950	Harold Matthews Harold@atlanticpowder.net David Graves Kevin Colcord Pam Hutcherson Community articles, classified ads, and advertising opportunities Matthew Broadus sign specifications can be found on www.vivapalencia.com under “Palencia Docs” tab
Palencia Business Center (FedEx, USPS, Notary, etc.)	904-940-9140	Beth Fines www.palenciabusinesscenter.com
St. Johns County		
	904-209-0655	www.sjcfl.us/
Florida Power & Light (FPL) Republic Services (Waste Management & Recycle) Advanced Disposal – St. Johns County TECO Peoples Gas St. Johns County Utility Department SJC Utility Department FL Sunshine Locates (Call Before You Dig) BrightView Landscape Maintenance	800-226-3545 904-825-0991 904-827-1005 877-832-6747 / 904-739-1211 904-209-2700 904-209-2745 800-432-4770 904-813-3201	Electric - call or go to website to report a streetlight out or damaged https://www.fpl.com/support/streetlight-single.html https://www.fpl.com/support/streetlight-multiple.html Monday: Yard Debris & Recycle / Wednesday: Garbage Pick Up Bulk Pick-up Raymond.mazzaferro@AdvanceDisposal.com Natural Gas www.peoplesgas.com Water/Sewer After Hours Emergency line Contact regarding inquiries on local utility work Billy Buerki , william.buerki@brightview.com Please include April in your email cc: April.Day-Wolff@Hines.com